

# INTEGRATED SERVICE AND PRODUCT PLAN

BESPOKE TO YOUR NEEDS



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# A TAILORED SERVICE PLAN

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**Choosing the right product is just the start when it comes to providing the perfect facility.**

Taps, shower and water controls will work best if their future operational demands are carefully considered when they're chosen, and they are paired with the right support services.

Rada's **Integrated Service and Product Plan** combines all product, service and support elements into one bespoke package that will ensure the unique demands of your facility are met now, and in the future.

[You pay for the plan only – everything, including the product, comes with it.](#)



It's a new way of working. You pay for the plan only – everything, including the product, comes with it.

We work in partnership with you to develop a plan tailored to the specific needs of your site that covers:

- Product
- Commissioning
- A full service plan
- Maintenance

# SUPPORTING SERVICES

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**Supporting services are just as important as the product themselves. Even industry leading products require careful maintenance to ensure they are always performing at their best.**

Our specialist and bespoke **Integrated Service and Product Plan** includes:

**Commissioning service** – includes comprehensive post-installation review to ensure products and systems are operating at their optimum. We will provide training on safe operation and for supporting software on digital products.

**Comprehensive service plan** – to make sure systems continue to work efficiently. Regular checks ensure products are operating at their best and are fully compliant.

**Enhanced service for digital products** – the world is becoming more digital. We make sure our digital products and software are carefully configured to match your needs. We offer more than one option for remote monitoring.

# PEACE OF MIND

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**Our Integrated Service and Product Plan gives you total peace of mind that you're meeting your duty of care needs and offering the best experience for your users.**

- High performing facilities all the time
- Peace of mind that users are safe
- Benefit of cost certainty with fixed monthly or annual payment plans
- Enhanced monitoring options
- Accurate record keeping and compliance through Rada Mobile App

Our knowledge of our own products, coupled with our nationwide team of service technicians, means we're always on hand to meet your demands. It's a level of support that only a manufacturer can offer.



## PUT US TO THE TEST

Find out how we can help you deliver a higher level of operational efficiency and budget control.

For a free quote or to enquire about a site survey, call 0344 571 1777 or email [radacustomerservices@mirashowers.com](mailto:radacustomerservices@mirashowers.com)

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# THE RADA WAY

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**Rada has been at the forefront of designing and manufacturing water controls and washroom products across a range of sectors for the commercial buildings market for more than 80 years. It believes people should use taps, showers and water outlets designed to keep users safe, prevent waterborne infections and conserve resources.**

It's uncompromising in its approach to reimagining the way its products are designed, made, installed and serviced.

## **Rada – A Kohler Company**

Kohler brings together a number of market leading bathroom and shower brands including Rada, Kohler UK and Mira Showers. If you'd like to know more, please visit [www.kohlermira.co.uk](http://www.kohlermira.co.uk)

## **Rada – A Kohler Company**

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