

INTELLIGENT CARE DELIVERS SAFE WASHROOMS WITH MILITARY PRECISION



PROJECT

EXAMINATION AREA, PHARMACY, PHYSICAL THERAPY ROOMS AND PATIENT RECOVERY ROOMS



CLIENT

VETERAN HOSPITAL IN MICHIGAN

APPLICATION

HEALTHCARE

PRODUCTS

INTELLIGENT CARE

Intelligent Care, Rada's latest generation of digital taps, helps hospital provide the highest standards of care to military veterans.

Based in Michigan, the hospital provides leading care to over 34,000 American veterans, improving their health and wellbeing as they return to civilian life.

When the hospital undertook an extensive refurbishment of its washrooms, it knew it needed a tap that would support its infection control regimes and keep patients and staff safe while ensuring it met important healthcare guidelines.

Delivering a safe environment

A spokesperson from the facilities team at the hospital, said: "Our philosophy here is preventative healthcare – which we believe is crucial for maintaining good health for our patients.

This extends to every aspect of how we deliver care – from our healthcare professionals through to how we run and operate the hospital. So when it came to upgrading our washrooms, we knew we needed to specify products that would support our stringent infection control and safety measures."

Through collaboration with Rada, the facilities team at the hospital specified Intelligent Care. The taps were chosen for their performance, safety and infection control credentials.

The digital tap is ideal for healthcare spaces as it minimises the risk of infection through non-touch controls and digitally set hygiene measures, including thermal disinfection and

duty flushing. Its vivid digital controls combined with its sleek curved design make it easy to clean, while the digital thermostatic mixing valve always delivers water at a safe temperature.



Compliance

Digital connectivity runs through the core of Intelligent Care's DNA. Water temperatures, flow times and smart duty flushing can all be programmed. Each tap records and logs important hygiene measures, with retrieval either via the Rada app or a network connection.

"Intelligent Care is pioneering in its approach to how we achieve and importantly prove compliance with healthcare guidelines and standards," the hospital spokesperson continues. "Where patients stay overnight the guidelines state that healthcare facilities must have a water safety management program in place that reduces waterborne pathogens.

"Intelligent Care does exactly that. With its automatic duty flushing we know this important hygiene measure always happens. Each tap also creates an automatic digital log of every activity undertaken.

"Each tap also creates an automatic digital log of every activity undertaken. It helps reduce the demand on staff time and provides us with peace of mind that infection control regimes are always adhered to, ensuring we always comply with healthcare guidelines."

Individual requirements

Intelligent Care has been designed to meet the different needs healthcare professionals have.

Its digital capabilities enable the tap to be programmed independently to meet the unique requirements of each space.

"Intelligent Care has given our staff a level of flexibility and functionality they've not had before. Each room the tap has been installed in has different requirements – our pharmacy has different handwashing protocols to our physical therapy rooms for example.

"We can programme Intelligent Care to suit each room's individual requirements. In our patient recovery rooms, our nursing team identified that the tap needed to run for longer to allow enough time for bed baths to be given. We were able to adjust and monitor the run times for different areas of the hospital easily through the Rada App, giving us a level of control not previously available," the hospital spokesperson concludes.

Rada is the leading manufacturer of taps and showers designed specifically for healthcare. It understands the challenges and demands healthcare professionals on the frontline face. For more information on Intelligent Care and how it can help you create safer washrooms, contact Rada on 0344 571 1777 or visit www.radacontrols.com



["Intelligent Care unlocks levels of control we've never had before. It helps reduce the demand on staff time and provides us with peace of mind that infection control regimes are always adhered to."](#)

Facilities team spokesperson,
Aleda E.Lutz Medical Centre,
Michigan