

PROVIDING VITAL SUPPORT TO NHS NIGHTINGALE HOSPITALS



PROJECT

NIGHTINGALE
HOSPITALS ACROSS
THE UK



CLIENT

NHS ENGLAND AND
INTERSERVE

APPLICATION

WARD HANDWASHING
STATIONS

PRODUCTS

SAFETHERM

Rada joins the fight against COVID-19 and helps the NHS build its temporary critical care hospitals.

To rapidly expand its patient capacity to meet the COVID-19 crisis, the government and the NHS took the unprecedented step of transforming exhibition, retail and university spaces into new hospitals.

Creating thousands of additional critical care beds across the UK, the temporary hospitals were a vital part of the strategy to care for people and help tackle the virus.

Modern water controls that support handwashing and help prevent the spread of infection play a central role in creating any safe healthcare environment. The NHS sought to deliver the same exceptional standard of care at these temporary hospitals as it does at its existing facilities.

It needed water controls that would support staff and their work to return patients to good health.

A further demand was the need to have the taps ready and delivered to site against incredibly tight lead times. Any delay in the supply of components to the Nightingale Hospitals could have potentially compromised the NHS's plans to receive and care for patients.

Choosing the right product

Working with the NHS and managing contractor, Interserve, Rada recommended and installed its leading Safetherm tap.

Designed specifically for the healthcare environment, Safetherm

is a thermostatic clinical tap that improves bacterial and infection control and promotes user safety. It provides precise temperature control, so water is delivered to users at a comfortable and safe temperature for handwashing. The tap's spout design also minimises residual water where harmful bacteria can grow.



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Its high-quality exterior design makes installation, cleaning and maintenance easy, a further important attribute in helping to minimise the potential for bacterial growth. Careful design and use of materials also makes sure the exterior surface of the tap is cool to touch during and after hot water use. This helps protect staff, but also ensures vulnerable users are never at risk of being scalded.

Katy Rogers, Rada's commercial business director, said: "We had to

deliver a product that would help frontline staff care for patients. Because of our expertise and experience in the healthcare space, we knew Safetherm would give frontline workers everything they were looking for in a tap.

"Importantly as well, easy installation made building the handwashing stations at the hospitals quicker, something that was critical with the incredibly tight programme."

Working around the clock to deliver

The speed at which the government and NHS built its Nightingale Hospitals presented a unique challenge. In some cases, in just over a week facilities and beds had to be available for staff and patients.

"The demands on the supply chain were unprecedented, and everyone had to step up in challenging conditions to get everything done and ready in time," said Katy.

To deliver, Rada kept its manufacturing line operational, putting new social distancing guidelines in place for staff. Rada also worked closely with its own supply chain partners to ensure key components remained available. All to make sure it could continue to create and distribute the thousands of products needed across the UK at that critical time.

Katy added: "Our team's effort, as with everyone else involved, was phenomenal. From order, the manufacturing of the taps and installation took just six days in the case of the Birmingham Nightingale Hospital – a great achievement.

"It meant the facilities opened on time, giving healthcare workers a much-needed facility for caring for patients on the frontline."

Rada is the leading manufacturer of taps and showers specifically for healthcare.

For more information about its products and services, and how Rada can help you create safer and more efficient facilities, contact 0344 571 1777 or visit www.radacontrols.com

