



A SERVICE PLAN THAT'S RIGHT FOR YOU

We recognise that no two facilities are the same. We offer a range of services and can build a package that best meets your needs and budgets.

- **Commissioning Service:** correct and hassle-free product set-up and installation with training on the safe operation of your products. Free additional guarantee from two to five years on all our products with this service.
- **Preventative Maintenance:** ensuring the ongoing function, performance, reliability and safe operation of your products.
- **Responsive and Non-Contract Maintenance:** fast response to service requests; regardless of the age of the product you can call our dedicated team for advice or to arrange for one of our Rada trained Technicians to attend.
- **In-Service Testing:** regular inspections and testing in line with D 08 providing detailed records and ensure compliance with global healthcare standards.
- **Health Check Service:** reassurance that your equipment is performing safely and at its best through our most cost effective service schedule. Options for a free enhanced guarantee included.

Put us to the test – contact us for a free quote and find out how we can help you deliver better washrooms for your customers. For a free quote or to enquire about a site survey call 0344 571 1777 or email radacustomerservices@mirashowers.com

WHAT'S INCLUDED IN OUR SERVICE PACKAGES

	 Preventative Maintenance	 In-Service Testing	 Commissioning	 Responsive & Non-Contract Maintenance	 Health Check Service
Initial site survey	•	•			
Annual or bi-annual service visits	•	•			•
Full product inspection, detection & correction	•			•	
Interim production inspection		•			•
Exclusive discount options on spare parts purchased	•	•			•
Rada register the warranty			•		
Commissioning Certificate			•		
Installing and overview of applicable software			•		
Full Product commissioning and set up			•		
Further Extended Guarantee Options					•
In Contract Responsive Service*	•	•			
Extended hours call-out option	•	•	•	•	•
Rada specification & technical advice	•	•	•	•	•
Thermal disinfection**	•	•	•		•

*Subject to terms and conditions. **Additional charges apply.

Rada – A Kohler Company

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