



FREQUENTLY ASKED QUESTIONS

WHICH THERMOSTATIC MIXING VALVE WILL SERVE A GIVEN NUMBER OF SHOWER OR BASIN OUTLETS?

We will need to know the number, type and size of the proposed outlets and the pressure of the hot and cold supplies to be able to recommend a suitable mixing valve. Call today on **0844 571 1777** for more information.

CAN YOU SUPPLY A WRAS REGISTRATION NUMBER/COPY OF THE WRAS CERTIFICATE FOR A NAMED PRODUCT?

WRAS certification numbers are available for current Rada valves, showers and taps. Call today on **0844 571 1777** for more information.

WHY CAN'T I FIT A DRAIN VALVE TO A MIXING VALVE AS A MEANS OF CONTROLLING LEGIONELLA?

HSE publication L8 states that drain valves fitted to shower valves can produce conditions that support the growth of legionella.

DO YOU HAVE ONE VALVE THAT CAN SUPPLY MIXED WATER TO ALL OUTLETS IN A NURSING HOME?

Healthcare establishments including nursing homes should use single point of use mixing valves approved to the relevant standard. Call today on **0844 571 1777** for more information.

WHICH OF THE RADA VALVES ARE TMV3 APPROVED?

All of the Rada valves which are TMV3 approved are clearly marked as such in the relevant web site and catalogues.

DO YOU OFFER ANY FORM OF PREVENTATIVE MAINTENANCE?

Service Contracts are available for bi-annual & annual servicing. Call today on **0844 571 1777** for more information.



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CAN RADA SUPPLY EMERGENCY SHOWERING OR EYEWASH PRODUCTS?

Yes. Rada offer a comprehensive range of emergency showering and eye wash products. Available to purchase direct from Rada or through your local merchant. Call today on **0844 571 1777** for more information.

WHAT HEIGHT DO I NEED TO INSTALL THE SHOWER HEADS IN A GROUP SHOWERING INSTALLATION?

There is no fixed height, and it will depend on who the users will be. However for adult users about 2 - 2.1 metres is a good guideline. Call today on **0844 571 1777** for more information.

WHICH OUTLETS CAN I BUY RADA VALVES FROM?

Rada valves are available from most national plumbing suppliers and specialist distributors. Call today on **0844 571 1777** for more information.

WHAT CAN I DO IF MY RADA PRODUCT BREAKS DOWN?

We have a nationwide team of Service Engineers available to carry out repairs. Call today on **0844 571 1777** for more information.

WHAT DO I DO IF I REQUIRE SPARE PARTS?

A full range of spare parts is available from our Service Department. Call today on **0844 571 1777** for more information.