## **CUSTOMER CARE**

## **Customer Services Guarantee**

Your product has the benefit of Rada's comprehensive parts and labour manufacturer's guarantee which commences from date of purchase. Full quarantee terms and conditions can be found at www.radacontrols.com or contact your in region Rada representative or sales agent for further details.

## Contact Us

If your product is not working correctly please refer to this manual for fault diagnosis and to check that it is installed and commissioned in accordance with our instructions. If this does not resolve the issue, then please contact our specialist teams who will be happy to help.

For UK based customers support please contact Rada Customer Services

T: + 44 (0)344 571 1777 Please note: UK calls cost 7p per minute plus your phone company's access charge

E: RadaCustomerServices@RadaControls.com

www.radacontrols.com

For customers based in the Republic of Ireland please contact our Rada Service agent

T: + 353 (0) 1 531 9337

E: CustomerServiceEire@mirashowers.com

For customers based in all other geographical regions please get in touch with your local Rada representative or agent whose contact details can be found by visiting our website www.radacontrols.com/en/contact-us/find-a-partner

## Services

Our UK Rada Customer Service Team can provide pre-specification information as well as details on the UK Rada product Commissioning Service and Maintenance Service Plans whilst our nationwide team of field-based technicians are here to help if you need a Reactive Service Call. We stock a full range of Rada spare parts and fittings which can be purchased over the telephone.

Note! Regional services do vary please speak to your Rada representative or Sales agent for information on service provisions provided in your area.

Rada is a registered trade mark Registered Office: of Kohler Mira Limited.

The company reserves the right Cheltenham, to alter product specifications Gloucestershire without notice.

Cromwell Road, GL52 5EP

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